



12TH MIDDLE EAST
INSURANCE INDUSTRY
AWARDS 2025

NOMINATIONS

Deadline for entries

29 May 2025
(third-party nominations)

7 July 2025
(self-nominations)

Awards judging

25 September 2025

Awards ceremony

26 November 2025
Dubai, United Arab Emirates

MIDDLE EAST
INSURANCE REVIEW

Member: Beacon International Group, Ltd.



CEO'S MESSAGE



Ms Sheela Suppiah

CEO

Asia Insurance Review &
Middle East Insurance Review

LET THE COMPETITION BEGIN WITH THE NEW CLASS OF 2025

On behalf of *Middle East Insurance Review*, it is my honour to announce the launch of the 12th Middle East Insurance Industry Awards (MIIA) which marks the starting point comprising months of intense competition, scrutiny and judging towards the final goal – taking the trophy!

The MIIA trophy has become the trophy to win and we are truly humbled to have been part of this journey. The trophy symbolises not only achieving best-in-class over the qualifying period, but more importantly showcases the sweat and tears of hard work the nominees have sincerely pushed boundaries for. For us at Middle East Insurance Review, it has been so gratifying to be a part of the industry evolution over the last 12 years and to watch how the industry has strived through highs and lows, through pandemics and wars, and through economic booms and recessions. I would like to take this opportunity to thank the industry for their confidence and faith in MEIR over the years. We all share one common goal – to reach for growth, new milestones and improve industry practices.

The power of the MIIA trophy still remains! The awards recognise most outstanding of companies, individuals and initiatives and helps push the industry in the endless climb to excellence, targeting a goal post that is continuously moving, and creating an ecosystem that never remains stagnant, dusting off new challenges each year. We are truly excited to see what this year's nominees will bring to the table. We anticipate a flood of entries that will add to the excitement of this competition and as always, we are very humbled to salute the who's who in the industry for their achievements.

At this juncture, we would like to thank the 20 judges who have continued selflessly to do their part towards this cause, despite their punishing schedules. Their prestige, integrity, insight and market intelligence add weight to these awards, and it is their contribution, advice and support that have made the MIIA trophy what it is today. The stringent and watertight process is still strictly and meticulously maintained to make these awards the most respected, thanks to the auditor, EY. The judges go above and beyond the call of duty to ensure it remains so. No judge is allowed to score if any nominee presents a conflict of interest, and this helps maintain the objectivity and fairness of the process.

As we did in the past couple of years, we will continue to give company-specific finalists the chance to present their case directly to the judges via an interview process. This has helped present a first-hand view to the judges and also display the passion and sincerity of the nominees which adds to the write-ups submitted. We would also like to thank our valued sponsors who have supported this cause over the years and without whom, these awards would not have been possible. The importance of the awards is exemplified by the fact that many sponsors have stayed on course with us from the very beginning.

We remind all nominees to be prepared to present in front of the judges should they make the cut as finalists, and to add to the spirit of the competition, please ensure you are present at the Awards ceremony. To respect the time of the judges and to honour the symbol of the trophy, we appreciate your attendance so that the trophy is handed proudly to the rightful winners. So do mark the date for the Gala Awards night in Dubai!

Let the competition begin. Send in your nominations following the criteria closely to prevent disqualification. Judges are looking out for clear examples of what you have done during the qualifying period. Ensure you use this opportunity wisely. Both self-nominations and third-party nominations carry equal weight. If you feel a company is worthy of being considered, do send in your suggestions as well.

We at MEIR take this opportunity to wish you all the very best. We hope to see you in person at the gala extravaganza, as a recipient of the trophy in November 2025.

HOW TO ENTER

Who can enter?

- ◆ Entries are invited from around the region and can focus on regional or specialised activities.
- ◆ Entries in more than one category are allowed.
- ◆ Organisations, teams or individuals may be nominated for an award by a third party or by self-nomination through the submission of an application.

Self-nominations

If you are nominating yourself or your own company, using the criteria for guidance, explain in not more than 1,200 words why your company or chosen individual should win the award.

Third-party nominations

If you are nominating another individual or company, submit the nomination form and a 200-word statement summarising why the applicant would be a worthy recipient of the award. If the nomination is shortlisted, the awards administrators will contact the nominee and invite them to submit a full application for the award categories in which they have been nominated.

Where to send your entries

- ◆ Submit your entries by:
 - 29 May 2025 (third-party nominations) • 7 July 2025 (self-nominations)
- [Online](https://www.meawards.com) OR email to MEAwards@meinsurancereview.com

Application requirements

- A nomination form is included with this brochure on page 13 or may be completed online.
- All entries must be written in English and must specifically address the criteria.
- Entries must not exceed 1,200 words (self-nominations). Entries received without the 1,200-word write-up (self-nominations) or 200-word statement (third-party nominations) will NOT be considered. Should the word count of an application exceed the word limit, the judges will not read it.
- Write-ups must use the following format: The font used must be Times New Roman, size 13; Left and right margins must be 1.0" each; Line spacing between lines must be 1.0.
- All write-ups should consist of text only: to submit in both Word document and PDF. Entries may include additional supporting documents but will be limited to two pages. Visuals and pictures should preferably be appended separately as supporting documents/attachments (see below).

Supporting documents/attachments (to submit in PDF):

- Should be included to back up assertions made in the submissions.
- Shall be limited to two pages. These will not constitute part of the word count.
- May include images, graphs, statistics, client testimonials, official production records, proof of service to association industry/ society, academic qualifications, proof of activities and improvements. NO video link(s) or video(s) are allowed.

If participating in more than one category, the nomination write-up must be relevant and tailored to answering the criteria of the different categories. We reserve the right to consider the nomination for only one category should the write-ups be the same.

Important

- A representative from the finalists of some of the categories will be invited to present their case via a livestream interview with the judging panel on 25th September 2025
- The organisers reserve the right to publish some or all information of winning entries given at nomination.
- The verdict of the judging panel is final, as scrutinised by the independent auditor, EY.

For all categories, the qualifying period is from 1 May 2024 to 30 April 2025.

Organised by:

MIDDLE EAST
INSURANCE REVIEW

Member: Beacon International Group, Ltd. 

Audited by:



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JUDGES



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YASSIR ALBAHARNA
Group Chief Executive Officer,
Trust Re



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Chief Executive Officer,
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AWARD CATEGORIES

LIFE INSURANCE COMPANY OF THE YEAR

Awarded for market leadership, product innovation, customer service and encouraging the growth of insurance as a core component of financial planning.

Who should win?

The winner must have demonstrated consistently high standards throughout the year in promoting both the image and the uptake of life insurance – through product and service innovation and by demonstrating that it listens to customers.

SPONSOR



Reinsurance Group of America, Incorporated (RGA) is a leader in the global life and health reinsurance industry, with approximately \$3.9tn of life reinsurance in force and assets of \$118.7bn as of 31 December 2024. With operations in key markets around the world, RGA supports domestic and multinational clients in more than 100 countries.

RGA is at the forefront of the industry, recognised for deep technical expertise in risk and capital management, innovative approaches, and an unwavering commitment to its clients. RGA specialises in individual and group life and health reinsurance and financial solutions. In collaboration with clients, RGA also provides complementary offerings to enhance their success, including facultative underwriting, product development, and data-driven digital solutions.

For more than 50 years, RGA has partnered with insurers to identify opportunities, address challenges, and develop competitive products and services. RGA puts this philosophy of partnership into practice every day, for every client, and in every region where it does business. Clients know that when they work with RGA, they are joining forces with industry experts dedicated to achieving results. From advances in underwriting to market-first capital structures, RGA helps clients improve their ability to assess risk profitably and meet the demands of a dynamic industry.

To learn more about RGA, visit www.rgare.com

GENERAL INSURANCE COMPANY OF THE YEAR

Awarded for outstanding performance in the area of general insurance through product innovation, dealing with end-users and intermediaries, and business growth.

Who should win?

The winner must have demonstrated soundness of strategy and implementation of its product offering throughout the year – meeting the needs of both intermediaries and end-users. It should have demonstrated that it listens to customers, develops new solutions and excels at risk management and claims management.

SPONSOR



Marsh, a business of Marsh McLennan, is the world's top insurance broker and risk advisor. Marsh McLennan is a global leader in risk, strategy and people, advising clients in 130 countries across four businesses: Marsh, Guy Carpenter, Mercer and Oliver Wyman. With annual revenue of over \$24bn and more than 90,000 colleagues, Marsh McLennan helps build the confidence to thrive through the power of perspective.

www.marsh.com

AWARD CATEGORIES

HEALTH INSURANCE COMPANY OF THE YEAR

Awarded for innovation in health insurance products and services that help individuals and corporates access a wider range of healthcare services for both physical and mental wellbeing.

Who should win?

The winner must have demonstrated that its primary focus is on its customers in designing new products, handling claims and all other facets of ensuring that health insurance is a growth segment and show proof of how the best global corporate practices have been regionalised.

SPONSOR



Nextcare, an Allianz Partners company, specializes in providing complete health insurance management and administration services to healthcare payers, including self-insured employers.

With a 20-year track record and business pedigree, Nextcare provides peace of mind. A passion for excellence connects us to our clients, who rely on us for their healthcare management needs. A regional presence with global reach, we deliver the perfect balance between unrivalled customer service and maximum cost optimization.

We strive to deliver seamless high-quality customer relations while rigorously managing costs and optimizing performance: both yours and ours. A digitally transformative operation, we empower your organization with market-leading digital solutions that support the secure, swift and efficient sharing of medical records.

Our next-generation future administration model is a health ecosystem orchestrator that connects horizontally and vertically with other Allianz assets and partners. Spanning the entire patient journey, it seamlessly integrates offline and online activities, supporting informed choices and managed care.

Nextcare speaks your language when it comes to insurance, IT, compliance, legal, risk, mitigation auditing, and more. At your disposal 24/7, we directly connect our clients to an extensive network of solutions providers.

Lifelong partners in health management – yesterday, today and tomorrow – our customer relationships are rooted in transparency and built on trust.

For more information, please visit: www.nextcarehealth.com

Nextcare Social media

Follow us on Facebook [@Nextcare](https://www.facebook.com/Nextcare)

Follow us on Twitter [@Nextcarehealth](https://twitter.com/Nextcarehealth)

Follow us on LinkedIn [@Nextcare](https://www.linkedin.com/company/Nextcare)

Follow us on Youtube [/NextcareHealth](https://www.youtube.com/NextcareHealth)

Follow us on Instagram [@Nextcarehealth](https://www.instagram.com/Nextcarehealth)

TPA OF THE YEAR

Awarded for demonstrating leadership in providing efficient and effective third-party administration services to help health insurers to improve the health outcomes of their insured members whilst at the same time controlling claims costs for the insurers they represent.

Who should win?

The winner should be able to demonstrate that it offers cost savings, procedural efficiencies and a sound understanding of the business practices of both health insurers and employee-benefits providers.

TAKAFUL COMPANY OF THE YEAR

Awarded to the takaful provider that best shows how it has helped grow the market for shariah-compliant insurance through educating its target audience of the benefits of takaful – and through designing and selling products that meet customer needs.

Who should win?

The winner should be able to demonstrate excellence in all areas - product design, marketing and sales, claims management – while offering new products that are competitively priced compared to conventional insurance products.

AWARD CATEGORIES

MANAGING GENERAL AGENT OF THE YEAR

Awarded to the MGA that exercises its underwriting authority from insurers with professionalism, dedication and flair – and demonstrates an intimate knowledge of specialist insurance products and geographies.

Who should win?

The winner must have demonstrated excellence across the full range of MGA services including binding coverage, underwriting, pricing, appointing retail agents and settling claims.

SPONSOR



LLOYD'S

Lloyd's is the world's leading marketplace for insurance and reinsurance. Through the collective intelligence and expertise of the market's underwriters and brokers, we're sharing risk to create a braver world.

The Lloyd's market offers the resources, capability, and insight to develop new and innovative products for customers in any industry, on any scale, in more than 200 territories.

We're made up of more than 50 leading insurance companies, over 380 registered Lloyd's brokers and a global network of over 4,000 local coverholders. Behind the Lloyd's market is the Corporation: an independent organisation and regulator working to maintain the market's successful reputation and operation.

We're working to build solutions for the most current and prevalent threats. As chair of the Insurance Task Force for HM King Charles III's Sustainable Markets Initiative, Lloyd's is bringing the industry together to insure the transition to net zero. Our research community is pooling expertise from across the industry to provide cutting edge insight on systemic risks from climate change to cyber security.

And through our digital-led strategy, The Future at Lloyd's, we're making it easier and cheaper to place, price and process cover in the Lloyd's market.

www.lloyds.com

EDUCATIONAL AND TRAINING INITIATIVE OF THE YEAR

Awarded for market leadership, product innovation, customer service and encouraging the growth of insurance as a core component of good financial planning through educational initiatives.

Who should win?

The winner must offer a comprehensive suite of learning programmes covering the many diverse disciplines within the insurance field – and must have delivered these programmes successfully to candidates at different levels in the MENA region.

SPONSOR



Founded in 1899, AM Best is the world's largest credit rating agency specialising in the insurance industry.

AM Best credit rating services assesses the creditworthiness of and/or reports on over 16,000 insurance companies worldwide. Our commentary, research and analysis provide additional insight.

With offices in the US, London, Amsterdam, Mexico City, Hong Kong, Singapore and Dubai, the company does business in over 100 countries. AM Best expanded its coverage in MENA in the last two decades, becoming the pre-eminent rating agency for (re)insurers in the region. Our MENA, South and Central Asia office, established in the Dubai International Financial Centre, serves clients throughout the region and develops new relationships with both start-ups and established companies.

AM Best has been awarded more than 20 international 'Best Rating Agency' accolades between 2009 to 2025.

Our Insight, Your Advantage™

www.ambest.com

AWARD CATEGORIES

DIGITAL TRANSFORMATION OF THE YEAR

Awarded to the insurance company that has leveraged new technologies in every area of its business practices – both front end and back end – in order to be able to compete better, reduce costs and service the end customer better.

Who should win?

The winner should be able to demonstrate growth of its business through its leveraging of the many digital platforms available in terms of customer acquisition, customer retention, claims handling, communications and back-office systems.

CORPORATE RISK MANAGER OF THE YEAR

Awarded to an individual who works outside of the insurance industry and who has effectively enhanced their organisation's risk management and/or contributed to the promotion of risk management in MENA.

Who should win?

The winner should be able to demonstrate how risk management has made a tangible difference to their organisation's operations and/or balance sheet.

INSURTECH OF THE YEAR

Awarded to an insurance technology start-up that is no more than 36 months old and that drives new products and solutions, improves efficiency of processes and operations, and enhances customer experience and satisfaction.

Who should win?

The winner will have leveraged technology to solve a problem in the insurance value chain to make the cover better, cheaper or more attractive.

LAW FIRM OF THE YEAR

Awarded for providing outstanding legal services to players in the MENA insurance industry during the qualifying period.

Who should win?

The winner should be able to demonstrate that it has worked efficiently and well with a range of insurance companies in terms of their legal requirements across multiple facets of the insurance spectrum.

STRATEGIC PARTNER TO THE INDUSTRY

This category is open to service providers that focus on partnership with the industry, including tech firms, loss adjusters, actuarial firms, accounting firms and consulting firms that can demonstrate leadership in helping insurers to transform or improve their operations with clear and measurable results, and/or for helping MENA's insurance industry enhance its stability and growth.

Who should win?

The winner should demonstrate that it offers services, systems and products that make carrying out insurance business a little bit easier – from every angle of the professional services spectrum.

AWARD CATEGORIES

BROKER OF THE YEAR

Awarded for excellence and innovation in broking services, utilising methods and channels best suited to clients' individual needs.

Who should win?

The winner must have demonstrated outstanding initiative and leadership qualities in the breadth and depth of its broking services, utilising both new and traditional delivery channels.

SPONSOR



Established in 1962 in Kuwait, Gulf Insurance Group is one of the largest and most diversified insurance groups in the Middle East and North Africa with operations in life, non-life and takaful insurance. As a regional insurance powerhouse, the group enjoys a strong competitive market position in Kuwait, Bahrain, Jordan and Egypt and excellent operational footprints in UAE, KSA, Turkey, Algeria, Qatar, Oman, Iraq and Lebanon with reported consolidated assets of \$4.01 bn as of 31 December 2024.

Over 60 years of operational excellence, GIG has established itself as a leader and pioneer in the insurance industry by offering innovative and high-quality products and services that are tailored to meet the unique needs of our valued stakeholders. With more than 100 branches, +4,100 employees and +3.5m customers, GIG is delivering unprecedented growth for a sustainable future.

GIG has attained a competitive edge in its markets through the implementation of a comprehensive approach involving the latest IT services, innovation in products and distribution, strong customer relations management and robust enterprise risk management. Furthermore, GIG utilises the best standards in corporate governance, prudent underwriting practices, and its decentralised business model focusing on human capital development and digitisation.

GIG holds a Financial Strength Rating of 'A' (Excellent) and issuer credit rating of 'a+' (Excellent) having a Stable outlook from AM Best Europe – Rating Services, a Financial Strength Rating of 'A' with Positive outlook from Standard & Poor's and an Insurance Financial Strength Rating (IFSR) of 'A2' from Moody's Ratings carrying a Stable outlook.

GIG is a majority-owned subsidiary of Fairfax Financial Holdings, a Canadian holding company listed on the Toronto Stock Exchange, which, through its subsidiaries, is primarily engaged in property and casualty insurance and reinsurance and the associated investment management.

www.gulfinsgroup.com

GENERAL REINSURER OF THE YEAR

Awarded to the firm that demonstrates excellence across a wide range of general reinsurance activities, including the integrated use of technology, customer service, marketing and business development.

Who should win?

The winner must have demonstrated that it is responsive to the complex needs of cedants through product development and service enhancements, offering security to clients and acting as a partner with insurers.

SPONSOR



Established in 1998, Chedid Re has since powered people, partners, and pathways in the reinsurance sector. With more than 400 experts based across our global offices – in Riyadh, Paris, London, Limassol, Dubai, Casablanca, Beirut, and Abidjan – our commitment is to go where our partners grow. This promise stands at the heart of our journey, delivered with the support of 400-plus insurance companies in Europe, the Middle East, Africa, and South Asia.

Over the past 25-plus years, we have forged enduring alliances with some of the world's most prominent reinsurance players, including as a registered Lloyd's broker since 2015. Our customer centricity, product and service innovation, and power partnerships have consistently ranked us among the world's top 20 reinsurance brokers.

Our portfolio has kept pace with our expansionary drive, today covering reinsurance, retrocession, treaty, and facultative products and services. Under the umbrella of our parent company, Chedid Capital, a leading investment group in the Middle East and Africa's (re)insurance sector, we continue to invest in technology and talent as the key pillars to our future-proof growth.

For further information, please visit www.chedidre.com

AWARD CATEGORIES

LIFE REINSURER OF THE YEAR

Awarded to the firm that demonstrates excellence across a wide range of life reinsurance activities including the integrated use of technology, customer service, marketing and business development.

Who should win?

The winner must have demonstrated excellence across the spectrum of life reinsurance activities, working as a trusted partner with cedants, helping with product development and service enhancements.

YOUNG LEADER OF THE YEAR

Awarded to the insurance executive under 40 years of age who has shown outstanding leadership qualities while contributing to the advancement of the insurance industry in MENA.

Who should win?

The winner should demonstrate industry expertise and have used it to further the cause of insurance.

REINSURANCE BROKER OF THE YEAR

Awarded to the broker that can demonstrate that it has consistently helped a range of reinsurers grow their business – matching insurers and reinsurers in an intelligent and sustainable way.

Who should win?

The winner must be able to demonstrate that it has the complete confidence and trust of its clients – understands their needs fully – and anticipates their future requirements and retrocession levels.

INSURANCE INDUSTRY LEADER OF THE YEAR

Awarded to the person who has made the most outstanding individual contribution to the MENA insurance or reinsurance industry for the period under review with passion and commitment.

Who should win?

The winner will embody the spirit of the industry through demonstrating high personal and professional standards, both inside and outside of their company. A champion within their company, they will also be actively involved in insurance industry initiatives outside of their company. They will have shown excellence and leadership in growing the industry as a role model, a source of wisdom and insight on the future of the industry.

WOMAN LEADER OF THE YEAR

Awarded to the leading female executive whose actions best demonstrate the crucial contribution that women make to the insurance industry in MENA.

Who should win?

The winner should have a public image that is in keeping with the future of a modern, inclusive industry and that has been built through manifestations of wisdom, courage and sound business sense.

SPONSORSHIPS AVAILABLE

Interested parties, please contact
sheela@meinsurancereview.com

NOMINATION FORM

SELF-NOMINATION

If you are nominating your company or yourself:

Name of company.....

.....

Your full name.....

.....

Title.....

Address.....

.....

Tel/Fax.....

Email.....

THIRD-PARTY NOMINATION

If nominating another company or individual:

Name of company/individual's name

.....

Title (if applicable).....

Contact person.....

Address.....

.....

Tel/Fax.....

Email.....

NOMINATED BY (OPTIONAL)

Name

.....

Tel/Fax.....

Email.....

AWARD CATEGORY ENTERED

(please tick box):

- Life Insurance Company of the Year
- General Insurance Company of the Year
- Health Insurance Company of the Year
- TPA of the Year
- Takaful Company of the Year
- Managing General Agent of the Year
- Educational Training Initiative of the Year
- Digital Transformation of the Year
- InsurTech of the Year
- Strategic Partner to the Industry
- Corporate Risk Manager of the Year
- Law Firm of the Year
- Broker of the Year
- Reinsurance Broker of the Year
- Life Reinsurer of the Year
- General Reinsurer of the Year
- Woman Leader of the Year
- Young Leader of the Year
- Insurance Industry Leader of the Year

ENTRIES CAN BE SUBMITTED VIA:

email: MEAwards@meinsurancereview.com

or

online: www.meinsurancereview.com/meirawards2025

**For all categories, the qualifying period
is from 1 May 2024 to 30 April 2025.**

ROLL OF HONOUR 2024

LIFE INSURANCE COMPANY OF THE YEAR

Algerian Gulf Life Insurance Company

GENERAL INSURANCE COMPANY OF THE YEAR

Tawuniya

HEALTH INSURANCE COMPANY OF THE YEAR

Bupa Arabia

TPA OF THE YEAR

NAS Neuron Health Services

TAKAFUL COMPANY OF THE YEAR

Solidarity Bahrain

MANAGING GENERAL AGENT OF THE YEAR

elseco

EDUCATIONAL & TRAINING INITIATIVE OF THE YEAR

Chartered Insurance Institute

DIGITAL TRANSFORMATION OF THE YEAR

Tawuniya

INSURTECH OF THE YEAR

Merimen Technologies FZE

STRATEGIC PARTNER TO THE INDUSTRY

Badri Management Consultancy

CORPORATE RISK MANAGER OF THE YEAR

Mr Abdulla Hisham Al Khatib, Emirates National Oil Company (ENOC)

LAW FIRM OF THE YEAR

Clyde & Co

BROKER OF THE YEAR

Marsh

REINSURANCE BROKER OF THE YEAR

Guy Carpenter Middle East Ltd

LIFE REINSURER OF THE YEAR

Reinsurance Group of America (RGA)

GENERAL REINSURER OF THE YEAR

International General Insurance (IGI)

WOMAN LEADER OF THE YEAR

Ms Lina Hantas, Westfield Specialty (ME)

YOUNG LEADER OF THE YEAR

Mr Mohammed Al Meraj, Bahrain National Insurance Company (bni)

INSURANCE INDUSTRY LEADER OF THE YEAR

Mr Fahad Al-Hesni