

Virtual Asia Motor Insurance Conference

Theme: Rethinking motor insurance for the next generation of mobility

26 – 27 August 2021



Organised by:



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Underwriting profits rose globally in 2020 as mass lockdowns forced drivers off the roads. This year, with economic recovery proving uneven across countries, car sales will be stronger in some countries as people eschew public transportation while struggling economies may see a fall on lower discretionary spending.

It is against this landscape that the 8th Asia motor insurance conference explores industry themes such as pricing insurance premiums based on usage and building in resilience and reform against future shocks. Join leading stakeholders to discuss the future of motor insurance in the new mobility ecosystem to not only survive – but to thrive.

Who Should Attend

- Claims Managers and Senior Executives of Insurance and Reinsurance Companies
- Underwriters Dealing with Motor Lines of Business
- Claims Assessors
- Loss Adjusters
- Risk Managers
- Fraud Investigators
- Agents and Brokers
- Automobile Associations and Workshops
- Transport Authorities
- Lawyers
- Fleet Managers of MNCs
- Consumer Bodies
- Regulators
- Technology Providers
- InsurTech Start-Ups



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Virtual experience



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Networking opportunities available

Your gateway to the world – networking opportunities have been arranged for a more engaging experience

Programme

Day 1: 26 August 2021, Thursday / SGT (GMT +8)

2:30 pm



Designing Customer Experience for the Next Normal

Mr Dominique Roudaut

Head of Asia Insurtech Partnership/Innovation Solutions/Personal Lines,
Hannover Re

2:35 pm



Claims Experience in the New Normal – How 20+ Insurers in Asia Enable a Digital Touchless Customer Claims Journey in the COVID Era

Mr Sebastian Tan

Country Director, Singapore & Regional Business Manager, APAC, Merimen

2:50 pm



Future of Claims – How COVID-19 Accelerated Claims Automation for Insurers and Customers

Mr Thomas Sam

Senior Manager, Business Consulting – Insurance, EY Consulting LLC

3:00 pm

Panel: The Next Generation of Insurance: UBI, Telematics and Beyond

- Pay-as-you-drive may get increased traction as insurers reward drivers for driving less and more safely
- Will COVID-19 make usage-based insurance mainstream?
- Are motor insurers ready to respond to this new demand?
- Making Motor Insurance more profitable through AI and Telematics based risk assessment

Moderator:



Mr Dominique Roudaut

Head of Asia Insurtech Partnership/Innovation Solutions/Personal Lines,
Hannover Re

Panellists:



Dr Sanjeev Jha

Consultant, Fairfax Asia



Mr Jonathan Matchett

Partner, MENA Insurance Leader, Ernst & Young Consulting WLL



Mr Mahesh Subramanian

Co-Founder & CEO, CamCom



Mr Amod Dixit

Founder & CEO, Zensung Singapore Pte. Ltd

4:00 pm **Networking Opportunities and Close of Day 1**

Day 2: 27 August 2021, Friday / SGT (GMT +8)

2:30 pm



Special Address: Rethinking Motor Insurance for the Next Generation of Mobility

Mr Manjit Rana

Founder and CEO, Ingenin

3:00 pm



Driving a Better Deal – Can Motor Insurers Afford Premium Discounts?

With fewer accidents on the road in 2020, overall insurance claims have shrunk, however this may not necessarily mean lower premiums for customers

Mr Muhammad Ashfaq-Ur-Rehman

Founder & CEO, Finmaal.com

3:30 pm



COVID Impact on Insurance Fraud

Mr James Ong

CEO – Asia, Sedgwick Singapore Pte Ltd

4:00 pm



Automation Using NON Digital Data with Intelligent Document Processing

Mr Amarit Franssen

Co-Founder, AppMan Co Ltd

4:30 pm

Networking and End of Virtual Asia Motor Insurance Conference

Note: Programme is subject to change