

2nd Asia Insurance CIO (Technology) Summit

20-21 Nov 2013, Marina Mandarin, Singapore

Theme: The Transformational CIO – Delivering New Capabilities in a Digitised Era for the Socially Enabled Enterprise

Register by
8 Nov 2013 for
Early Bird Discounts!

Exhibition Booths are available on a first-come-first-serve basis. Book yours now!

ASIA INSURANCE
TECHNOLOGY AWARDS
20 NOVEMBER 2013 | SINGAPORE

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Asia Insurance Review is hosting the 2nd Asia Insurance CIO Summit, an annual regional gathering of APAC Insurance CIOs to discuss trends and operational issues affecting them.

Digital technology has changed the path insurance business must take to achieve outcomes to build customer loyalty, predict new opportunities and possibilities, and deliver engaging experiences across channels and touch points – requiring smarter business processes and application foundations to support future business change.

Insurance Technology Professionals and Leaders must chart out the technology mind map for their companies to embed digital capability into their future products and services.

This two-day summit is a great opportunity to:

- Look at business strategies, technology, app, data + analytics, cloud, security and mobility in Insurance;
- Review possible pathways that might offer solutions to implement projects successfully;
- Keep up with future trends and projects of your peers.

Who Should Attend

- CEOs/CIOs/CTOs/CMOs, COOs & CFOs of life and general insurance companies, reinsurers and brokers
- Insurance/Reinsurance Executives dealing with Technology Concerns for their companies
- Management Consultants, IT Specialists and Consultants
- Finance, Operations, Underwriting and Marketing Managers
- Hardware & Software Vendors & Service Providers
- IT & MIS Managers & Analysts

Join our august panel of Global & Regional Technology Experts:



Steven J. Weinreb, Senior Vice President & Head of Technology and Operations, **MetLife Asia Pacific Limited**, Japan



Scott Draeger, M-EDP, Customer Communication Strategist, **GMC Software Technology**, USA



Julapong Limpasuthum, Senior Vice President of IT, **SCB Life Assurance Public Company Limited**, Thailand



Dr Neil Katkov, Senior Vice President, Asia, **Celent**, Japan



Muhammad Hisham Mohamed Noor, Manager, Global Solutions Architects, Asia Pacific, **Equinix**, Singapore



Namal Gunawardhane, Head of IT, **HNB Assurance PLC**, Sri Lanka



Yoichi Hayashi, Head, Business Development, **Munich Re Automation Solutions**, Japan



Jason Bissell, Corporate Senior Vice President, Global Sales and Marketing, **eBaoTech International**, Singapore



Gary Teh, Chief Information Officer, **MetLife Asia Pacific Limited**, Hong Kong



John Shew, Head of Information Technology, **RHB Insurance Berhad**, Malaysia



Gültekin Günal, CEO, **SFS ICT and Consultancy Co**, Turkey



Wenli Yuan, Senior Analyst, **Celent**, Hong Kong



Sriram Naganathan, CIO, **Liberty Videocon General Insurance Co. Ltd.**, India



Sanjay Makhijani, Senior Director, **SAP Asia Pte Ltd**, Singapore



Jerome Matrondola, Head of Strategic Initiatives, Hong Kong and Southeast Asia, **RGA Reinsurance Company**, Hong Kong



Suk-Wah Kwok, Regional Chief Information Officer (CIO), Asia Pacific at **Lockton Companies**, Hong Kong



James Maudsley, Global Head, Insurance, **Equinix Inc**, UK



Tatsuo Hasegawa, Senior Vice President, **Sony Life Insurance**, Japan



Maxim Konovalenko, Business Development Director of the Insurance Department, **Diasoft**, Russia



Nirmal Palaparathi, Founder & CEO, **Mobius Innovations**, Singapore



Karthik Sn, SVP & Head of Insurance Practice, **Polaris Financial Technology Ltd**, India



Roy Chua, Solutions Director, **SAP HANA, Asia Pacific Japan, SAP Asia Pte Ltd** Singapore



Toru Ikeyama, Senior Consultant, **Capital Asset Planning, Inc.**, Japan



Michael Liew, Managing Consultant, **NTT Data Business Solutions**, Malaysia

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PROGRAMME

Day 1: Wednesday, 20 November, 2013

- 8.00 am Registration & Coffee
- 9.00 am **Opening Address by Chairman of Conference for Day One**
James Maudslay, Global Head, Insurance, Equinix Inc, UK
- 9.05 am **Keynote: IT Transformation in Insurance**
Steven J. Weinreb, Senior Vice President & Head of Technology and Operations, MetLife Asia Pacific Limited, Japan
- 9.30 am **Ensuring Success with Technology as Differentiator**
Gültekin Günal, CEO, SFS ICT and Consultancy Co, Turkey
- 10.00 am **Better Customer Experiences through Better Communication**
Scott Draeger, M-EDP, Customer Communication Strategist, GMC Software Technology, USA
- 10.30 am Tea Break Hosted by
Polaris Financial Technology Ltd & Opening of Exhibition
- 11.00 am **Co-Creation Project: Ensuring High Quality, Efficient Consultation Services and Enhancing Post-Sales Follow-Up Services Through Technology**
 - Tatsuo Hasegawa, Senior Vice President, Innovation Strategy, Sony Life Insurance, Japan*
 - Yoichi Hayashi, Head of Business Development, Munich Re Automation Solutions, Japan*
 - Toru Ikeyama, Senior Consultant, Capital Asset Planning Inc, Japan*
- 11.30 am **Component-Based Approach for Improvement of Term and Efficiency of IT-Systems Implementation**
Maxim Konovalenko, Business Development Director, Insurance Dept, Diasoft, Russia
- 12.00 nn Lunch and Presentation of
3rd Asia Insurance Technology Awards (AITA)
- 1.30 pm **Keynote: The Innovative CIO: Leveraging on Technology to drive Competitive Advantage**
Dr Neil Katkov, Senior Vice President, Asia, Celent, Japan

Panel Discussion: Innovation in IT

- 2.00 pm **Panelists:**
 - Gary Teh, Chief Information Officer, MetLife Asia Pacific Limited, Hong Kong*
 - Namal Gunawardhane, Head of IT, HNB Assurance PLC, Sri Lanka*
 - Dr Neil Katkov, Senior Vice President, Asia, Celent, Japan*
 - Gültekin Günal, CEO, SFS ICT and Consultancy Co, Turkey*
- 2.30 pm **CIOs & CTOs on Planning for Tomorrow's Architecture**
John Shew, Head of Information Technology, RHB Insurance Berhad, Malaysia
- 3.00 pm Tea Break
- 3.30 pm **Challenges and Lessons Learnt in implementing Business Intelligence and Analytics in Insurance Companies**
Michael Liew, Managing Consultant, NTT Data Business Solutions, Malaysia
- 4.00 pm **E-Underwriting and the Digitization of the Issue Process**
Jerome Matrundola, Head of Strategic Initiatives, Hong Kong and Southeast Asia, RGA Reinsurance Company, Hong Kong
- 4.30 pm **Claims Transformation for Efficient Claims Processing and Management**
Karthik S N, Senior Vice President & Head of Insurance Practice, Polaris Financial Technology Ltd, India
- 5.00 pm End of Day One

Day 2: Thursday, 21 November, 2013

- Chairman of Conference for Day Two**
David Piesse, Managing Director & Head, Asia Pacific, Ultimate Risk Solutions, Hong Kong
- 9.00 am **Simplifying IT Operating Model with Emerging Technologies**
Kwok Suk-Wah, Regional Chief Information Officer - Asia Pacific, Lockton Companies (HK) Ltd, Hong Kong
- 9.30 am **Trend Pieces: The Use of Technology in Insurance**
Sriram Naganathan, CIO, Liberty Videocon General Insurance Co. Ltd., India

Panel Discussion

- 10.00 am **CIOs on Strategy, Execution and Enhancing Business Value**
Panelists:
 - Sriram Naganathan, CIO, Liberty Videocon General Insurance Co. Ltd., India*
 - Julapong Limpasuthum, Senior Vice President, Information Technology, SCB Life Assurance Public Company Limited, Thailand*
 - Kwok Suk-Wah, Regional Chief Information Officer - Asia Pacific, Lockton Companies (HK) Ltd, Hong Kong*
- 10.30am Tea Break
- 11.00 am **Globalisation and Its Impact on Growth**
Jason Bissell, Corporate Senior Vice President, Global Sales and Marketing, eBaoTech International, Singapore
- 11.30 am **Insurance e-Business Best Practice in Asia**
Wenli Yuan, Senior Analyst, Asian Financial Services Group, Celent, Hong Kong
- 12.00 nn Lunch
- 1.30 pm **Optimizing Insurance Business – A Step Beyond ICT**
Namal Gunawardhane, Head of IT, HNB Assurance PLC, Sri Lanka
- 2.00 pm **Leveraging Collaborative IT Architecture**
Muhammad Hisham Mohamed Noor, Manager, Global Solutions Architects, Asia Pacific, Equinix, Singapore
- 2.30 pm **The Emergence of a New Technology - Context Computing and its Implications for Insurance**
Nirmal Palaparathi, Founder & CEO, Mobius Innovations, Singapore
- 3.00 pm Tea Break
- 3.30 pm **Mobility in Insurance: A Multi-Channel Approach**
Sanjay Makhijani, Senior Director, SAP Asia Pte Ltd, Singapore

Panel Discussion

- 4.00 pm **Opportunities and Challenges with Big Data**
Panelists:
 - John Shew, Head of Information Technology, RHB Insurance Berhad, Malaysia*
 - Karthik Sn, Senior Vice President & Head of Insurance Practice, Polaris Financial Technology Ltd, India*
 - Muhammad Hisham Mohamed Noor, Manager, Global Solutions Architects, Asia Pacific, Equinix, Singapore*
 - Roy Chua, Solutions Director, SAP HANA, Asia Pacific Japan, SAP Asia Pte Ltd, Singapore*
- 4.30 pm End of Conference

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Fax to: (65) 6512 5335

Conference Registration Form

To: Ms Loga, Asia Insurance Review
 69 Amoy Street, Singapore 069 888 • Tel: (65) 6224 5583
 DID: (65) 6372 3184 • email: loga@asiainsurancereview.com
 or register online at www.asiainsurancereview.com
 Co. Regn no.: 199 003 818 H • GST Regn no.: M2-009 466 93

PERSONAL PARTICULARS

Name: Mr/Mrs/Ms/Dr/Prof
 First Name: _____ Last Name / Surname: _____
 Job Title _____
 Company _____
 Address _____

 Tel: () _____
 Mobile: () _____
 Fax: () _____
 email: _____

REGISTRATION

Early Bird (valid till 8 Nov 2013)

Subscribers US\$980
 Non-Subscribers US\$1,280*

Normal Registration

Subscribers US\$1,480
 Non-Subscribers US\$1,680*

(*Free One Year Subscription to Print Edition of Asia Insurance Review & AIR e-Daily)

Full registration fees MUST be paid before the valid dates for admittance at conference.

Only registrations FULLY PAID FOR by the early-bird deadline will be eligible for the discount.

I came to know about this conference through:

- AIR/MIR magazine AIR/MIR Website Brochure Email
 Referral by (Association/ Sponsor/ Speaker/ Exhibitor/ Business Contact)

Remarks: _____

Group registration:

Special Offer for Year 2013 Register two delegates from the same company, and send the third delegate to attend the conference free of charge! (Valid only for delegates from the same company in the same country)

Registration fee includes participation at Conference plus tea breaks and lunches.

All meals are prepared without pork, lard and beef.

Special Dietary Requirements

- I would like to have vegetarian meals during the Conference.

Closing date for registration: 18 Nov 2013

For cancellation in writing made before **8 Nov 2013**, 50% of the conference fee will be refunded. No refunds will be made for cancellations after **8 Nov 2013**. However, substitution or replacement of delegates will be allowed.

PAYMENT

I undertake to indemnify the organisers for all bank charges

- I enclose a cheque / bankdraft in US Dollars made payable to "ASIA INSURANCE REVIEW"

- Telegraphic / Wire Transfer to the following account:
 DBS Bank Ltd, 12 Marina Boulevard,
 Marina Bay Financial Centre Tower 3, Singapore 018982
 • US\$ (Account No.: 0001 - 004838-01-9-022)
 • Swift Code: DBS SSGSG

- Please debit the sum of US Dollars US\$ _____ for Conference Registration fee from my

- Mastercard VISA American Express

Card Holder's Name: _____

Card No.: _____

Expiry Date: ____ - ____ (mm-yy) Total Amount: US\$ _____

Signature: _____ Date: _____

(Conference fee is inclusive of prevailing GST)

Accredited by
 General Insurance Association
 of Singapore

Fax to: (+65) 6845 1020

Please fax Room Reservation
 Form direct to Hotel

Hotel Reservation Form

Attn: Ms Jesinta Chen, Meeting Services Executive
 DID: +65 6845 1039 • Mobile: +65 8138 9812
 Fax: +65 6845 1020 • Email: Jesinta.chen@meritushotels.com

Marina Mandarin Singapore

6 Raffles Boulevard, Marina Square, Singapore 039594
 Tel: +65 6845 1000
 www.marina-mandarin.com.sg

Please fill in Guest particulars
 on Registration Form

Meritus
 Connect ID:
 W02041

ARRIVAL DATE

Check in date: _____

Flight: _____ ETA: _____

DEPARTURE DATE

Check out date: _____

Flight: _____ ETD: _____

ROOM TYPE / ROOM RATE

- Deluxe Room at S\$310++ per room per night with 1 daily breakfast & 24hrs internet access

Room Preferences (subject to availability)

- Smoking Non-smoking
 King bedded Twin bedded

LIMOUSINE ARRANGEMENT

- Require Not require
 One (1) way limousine transfer (Chrysler Cab) from Airport to Hotel at S\$55.00 subject to 7% GST
 One (1) way limousine transfer from Hotel to Airport at S\$55.00 subject to 7% GST
 Return limousine transfer at S\$110.00 subject to 7% GST

Car pick up between 2300hr - 0700hr, a surcharge of S\$10 + 7% will be levied.

All pick-ups can be guaranteed upon credit card details received.

Additional comments/ special requirements: _____

- All room rates are subject to 10% service charge; and 7% Goods Service Tax.
- Check-in time is at 14:00 hours; check-out time is at 12:00 hours. Early check-in and late check-out charges will apply.
- All reservations require credit card guarantee and will receive a confirmation number from the hotel via fax or email.
- Guarantee policy: One night charge will be imposed to the credit card upon cancellation made less than 21 days prior to date of arrival. For No-Show, a full duration of the confirmed booking will be imposed.
- All reservations are to be guaranteed upon credit card details received.

RESERVATION GUARANTEE

Credit Card

- Visa Mastercard Amex
 Diners JCB

Credit Card Number: _____

Expiry Date : _____ month _____ year

Cardholder's name: _____

Signature of Cardholder: _____